



# Workflow optimisation application for a digital training company

## The background:

A digital training company approached CoGo Data with the need to improve multiple data-related processes. Data consisted of registration rates, attendance rates, assignment completion rates, failure rates, etc. stretching over 13 campuses, 12 qualifications, and 55 000 students.

## The problem:

The company experienced extensive challenges regarding lead times to generate reports due to the volume and complexity of data manipulation. This was mostly done manually using Microsoft Excel, which was very time consuming, tedious, and frustrating. In addition, human intervention produced inaccurate results and reporting.

## The solution:

CoGo Data provided a user-friendly web-based application that shifts the data handling and processing away from the user to a cloud-hosted server. The company was only required to upload the raw data files after which the required data manipulations were performed on the back end and outputted in the required format.

## The result:

The automation resulted in a significant improvement in productivity (time and capacity). The time required to generate reports by one resource was reduced from 2 days to 10 minutes at a 0% error rate.

